

PERSONAL INFORMATION

Massimo Ruggeri



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Date of birth 07/06/1964 | Nationality Italian

POSITION  
PREFERRED

Quality / Operation / HR

WORK EXPERIENCE

April 2017 - present

Local Business Unit Operations manager

ABB - LBU High Voltage, Lodi - Italy

Manager of operation (more than 100 people, more than 100Meur) at local business unit. In this position, I am responsible for the daily operation in the LBU and accountable for developing a LBU operations resource. I am responsible to implement a lean organization and drive operational excellence to ensure delivery of quality on time at competitive costs.

The above mentioned responsibilities include:

- Project Engineering
- Supplier Management
- Production and Testing
- Quality
- Continuous improvement process management
- Management of standard management systems ISO9001, BS OHSAS 18001, ISO14001

Business or sector High Voltage Switchgears, Circuit Breakers and Instrument Transformers

June 2013 – March 2017

Local Business Unit Quality Manager

ABB - LBU High Voltage, Lodi - Italy

Manager of quality team (30 people) at local business unit, responsibilities include:

- Continuous improvement process management
- Suppliers qualification, performance and improvement
- Production and testing processes definition, monitoring and improvement
- Customer claims management
- Management of standard management systems ISO9001, BS OHSAS 18001, ISO14001

Business or sector High Voltage Switchgears, Circuit Breakers and Instrument Transformers

April 2009 – May 2013

Local Product Group Operation Manager

ABB - LBU Medium Voltage, Dalmine - Italy

Manager of operation at local product group (more than 200 people, more than 150Meur), responsibilities include:

- Production planning
- Procurement
- Performance (OTD, Quality, Efficiency) and continuous improvement

Business or sector Medium Voltage Circuit Breakers

## Curriculum Vitae

April 2005 – March 2009

### Quality Manager

EUTRON S.p.A. (Contract Electronic Manufacturer, with more than 150 people and turnover more than 120Meur), Pradalunga - Italy

Quality manager, including responsibilities on suppliers, testing and customer claims management

**Business or sector** Electronics board manufacturing

December 1999 – March 2005

### General Manager

A.E.C.S.r.l., Crema - Italy

General Manager. (Contract Electronic Manufacturer, with more than 40 people and turnover more than 10Meur), with direct responsibilities on purchasing, production and technical departments.

**Business or sector** Electronics board manufacturing

October 1990 – November 1999

### Electronics R&D Manager

ABB - LBU Low Voltage, Bergamo - Italy

Different position along the time, from designer to Head of department (15 people). Management of cross-units projects included in the responsibilities.

**Business or sector** Low Voltage Circuit Breakers – Electronic protection units

## EDUCATION AND TRAINING

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2019

Coaching Master Program, ICF Certification planned within 31.12.2019

2018

Six Sigma Green Belt: Graduated

2017

Capacità negoziale (certificazione .bestr)

2015

4Q Problem resolution method: certified trainer (company program)

2013

Leadership Challenge Program: certified trainer (company program)

2004-2008

Bachelor in psychology sciences and techniques (graduated in June 2008)

Università di Bergamo – Italy

Psychology, human relationship and communication, anthropology, sociology

1995

Lean Master in business administration

SDA Bocconi, Milano – Italy

SCM, Financial, Production, Marketing

1984-1990

Bachelor in Electronic Engineer (graduated in July 1990)

Politecnico di Milano – Italy

Math, Statistics, Queuing theory, Electronics (Analog and Digital) Communication (devices and networks)

## Curriculum Vitae

### PERSONAL SKILLS

Mother tongue(s) Italian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B2	B2	B2	B2	B2

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user  
Common European Framework of Reference for Languages

**Communication skills** Good communication skills gained through my experience as project leader in multicultural contest. The Quality and Operation manager positions required a continuous improvement of the communication capabilities, in order to improve effectiveness of the relationship with customers, suppliers and internal teams

**Organisational / managerial skills** The managerial skills has been improved through the experience in the different mentioned positions, which required optimizing the performances of different teams with concurrent goals.

**Job-related skills** Good command of quality control processes. Used to work in changing environment, promoting continuous improvement processes. Very familiar with Lean Production and Continuous improvement. The owned skills enable the pursuit of the following goals:

- Drive operational excellence through operational target setting, monitoring and coaching
- Set quality standards and create systems for capturing, monitoring and improving operations data
- Drive the implementation of lean processes for the entire value chain including sales, engineering and production operations. Own and run the transformation to a lean organization.
- Develops programs, projects, goals, and metrics to lead the site to the highest level of operational performance.
- Ensures compliance with health, safety and environmental regulations while monitoring and reporting progress and results. Assesses risks and safety hazards and implements plans to ensure people and equipment safety.

**Computer skills** As electronic designer (Hardware and Firmware) I have had a long experience in programming microcontroller (8 and 16 bit) in assembly language

**Other skills** I can play the piano and keyboards. In the past, I have been part of small musical groups. I am a football coach, licensed UEFA B. President of AIAC (Italian football coach association) Bergamo region since 2017

**Driving licence** Driving licence category B