

PERSONAL INFORMATION



Massimo Ruggeri

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Date of birth 07/06/1964 | Nationality Italian

POSITION
PREFERRED

Quality / Operation

WORK EXPERIENCE

June 2013 - present

Local Business Unit Quality Manager

ABB - LBU High Voltage, Lodi - Italy

Manager of quality team (30 people) at local business unit, responsibilities include:

- Continuous improvement process management
- Suppliers qualification, performance and improvement
- Production and testing processes definition, monitoring and improvement
- Customer claims management
- Management of standard management systems ISO9001, BS OHSAS 18001, ISO14001

Business or sector High Voltage Switchgears, Circuit Breakers and Instrument Transformers

April 2009 – May 2013

Local Product Group Operation Manager

ABB - LBU Medium Voltage, Dalmine - Italy

Manager of operation at local product group (more than 200people, more than 150Meur), responsibilities include:

- Production planning
- Procurement
- Performance (OTD, Quality, Efficiency) and continuous improvement

Business or sector Medium Voltage Circuit Breakers

April 2005 – March 2009

Quality Manager

EUTRON S.p.A. (Contract Electronic Manufacturer, with more than 150 people and turnover more than 120Meur), Pradalunga - Italy

Quality manager, including responsibilities on suppliers, testing and customer claims management

Business or sector Electronics board manufacturing

December 1999 – March 2005

General Manager

A.E.C.S.r.l., Crema - Italy

General Manager. (Contract Electronic Manufacturer, with more than 40 people and turnover more than 10Meur), with direct responsibilities on purchasing, production and technical departments.

Business or sector Electronics board manufacturing

October 1990 – November 1999

Electronics R&D Manager

ABB - LBU Low Voltage, Bergamo - Italy

Different position along the time, from designer to Head of department (15 people). Management of cross-units projects included in the responsibilities.

Business or sector Low Voltage Circuit Breakers – Electronic protection units

Curriculum Vitae

EDUCATION AND TRAINING

- 2004-2008 **Bachelor in psychology sciences and techniques (graduated in June 2008)**
Università di Bergamo – Italy
Psychology, human relationship and communication, anthropology, sociology
- 1995 **Lean Master in business administration**
SDA Bocconi, Milano – Italy
SCM, Financial, Production, Marketing
- 1984-1990 **Bachelor in Electronic Engineer (graduated in July 1990)**
Politecnico di Milano – Italy
Math, Statistics, Queuing theory, Electronics (Analog and Digital) Communication (devices and networks)

PERSONAL SKILLS

Mother tongue(s) Italian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B2	B2	B2	B2	B2

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user
Common European Framework of Reference for Languages

- Communication skills** Good communication skills gained through my experience as project leader in multicultural contest. The Quality manager position required a continuous improvement of the communication capabilities, in order to improve effectiveness of the relationship with customers, suppliers and internal teams
- Organisational / managerial skills** The managerial skill has been improved particularly through the experience as Operation manager, which required to optimize the performances of different teams with concurrent goals
- Job-related skills** Good command of quality control processes. Used to work in changing environment, promoting continuous improvement processes. Very familiar with Lean Production and Continuous improvement.
- Computer skills** As electronic designer (Hardware and Firmware) I have had a long experience in programming microcontroller (8 and 16 bit) in assembly language
- Other skills** I can play the piano and keyboards. In the past, I have been part of small musical groups. I am a football coach, licensed UEFA B
- Driving licence** Driving licence category B

Autorizzo al trattamento dei dati personali ai sensi della legge 675/96